



## **Garuda Indonesia signs with Sabre for end-to-end Operations and Crew Technology Platform to support growth strategy**

*Sabre technology to power connected airline operations, improving airline profitability and customer experience as Garuda pushes international expansion*

**SINGAPORE – August 31 2016** – Garuda Indonesia, the national carrier for Indonesia, has selected an end-to-end suite of operations and crew technologies from the Sabre *AirCentre Enterprise Operations* portfolio, making Sabre Corporation (NASDAQ: SABR) its primary airline operations technology provider.

[Sabre Airline Solutions](#)' Operations and Crew Technology Platform will enhance Garuda's aircraft tracking, disruption control and prevention, and crew management operations.

By improving information exchange across multiple airline functions and operations, the suite creates a rich set of centralised data and insights. This supports common situational awareness across airline teams – optimising daily operations, enabling better decision making and supporting a more proactive and rapid approach to disruptions. Real-time crew management technology will also improve crew utilisation and quality of life.

“Southeast Asia’s airlines operate in an environment of resource-constrained infrastructure and volatile weather conditions. We are working with carriers in the region to create a more connected airline that can optimise operations regardless of these regional challenges,” commented Dasha Kuksenko, vice president and regional general manager for Sabre Airline Solutions, Asia Pacific. “Using more flexible, reliable and scalable technology, Garuda will improve crew and fleet utilisation and safety, drive operational efficiencies and introduce quicker schedule recovery – ensuring a better and more consistent traveller experience.”

Vice President Corporate Communications for Garuda Indonesia, Benny Butarbutar, added that Sabre’s technology will support the airlines’ growth plans. “Sabre’s enterprise operations solutions will give us a far more sophisticated approach to managing our operations, crew and the impact of disruptions. This in turn will help us improve profitability and drive customer loyalty. As we pursue further international network growth, which is critical to our long-term strategy, the platform will also help us streamline operations across multiple geographies,” said Benny.

Garuda recorded a 13.4 percent increase in ‘Available Seat Kilometers’ in 1Q2016<sup>1</sup>. In the last year alone, it has launched new routes to China, recorded capacity expansion to Saudi Arabia –

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<sup>1</sup> CAPA

by operating new route, direct flight from Jakarta to Medina, and more than doubled its European operation – including the addition of a strategic London Heathrow route connecting passengers to thousands of onward destinations through the Skyteam Alliance.

“The Sabre *AirCentre* technology uses services based systems and workflows that are highly scalable and adaptable for integration with any other Sabre or third party technology. It’s this flexibility that enables far more effective information sharing across an airlines’ operations – from aircraft tracking to crew management and rostering,” added Kamal Qatato, vice president for Sabre Airline Solutions.



The airline and crew technology suite that Garuda Indonesia has selected from the Sabre *AirCentre Enterprise Operations* portfolio includes: *Sabre AirCentre Movement Manager*, *Sabre AirCentre Recovery Manager Ops*; and *Sabre AirCentre Crew Manager*, which is complemented by crew pairing and rostering optimisation capabilities from Sabre technology partner [AD OPT](#), a division of KRONOS.

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**Notes to Editors:**

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**About Sabre Corporation**

Sabre Corporation is the leading technology provider to the global travel industry. Sabre's software, data, mobile and distribution solutions are used by hundreds of airlines and thousands of hotel properties to manage critical operations, including passenger and guest reservations, revenue management, flight, network and crew management. Sabre also operates a leading global travel marketplace, which processes more than US\$120 billion of global travel spend annually by connecting travel buyers and suppliers. Headquartered in Southlake, Texas, USA, Sabre serves customers in more than 160 countries around the world.

**About Garuda Indonesia**

Garuda Indonesia is national airline of Indonesia. With about 190 aircrafts, they serve more than 70 destinations carrying about 25M passengers annually. They are part of SkyTeam Alliance and winner of prestigious SkyTrax 5 Star Airline award (one in seven in the world).

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