

| | SESSIONS | Crew Manager | Flight Plan Manager ACARS Manager Flight Explorer | Movement Manager Recovery Manager | Resource Management |
|------------------------------|----------|--|---|--|--|
| 9:00 | 10:30 | What About 2010? State of the Solution | Flight Specific Alerting Design Review | Welcome and introductions - State of the Union | Staff Planner - Planning Resources |
| 10:30 | 11:00 | Break | | | |
| 11:00 | 12:00 | What About 2010? Continued... | Flight Specific Alerting Design Review (Continued) | Movement Manager 2010 - What's in it for YOU | Roster Maker - Generating employee rosters |
| 12:00 | 13:00 | Lunch | | | |
| 13:00 | 14:30 | Customization Workshop | ERAD and CFMU Integration Review | Movement Manager 2010 - What's in it for YOU | Managing resources with <i>Staff Admin</i> and Employee Self Service |
| 14:30 | 15:00 | Break | | | |
| 15:00 | 17:00 | Defining Mobile Solutions for Crew | Flight Plan Manager and ACARS Manager integration with Flight Explorer | Upgrading to Movement Manager 2010 - your questions answered | Managing your staff on the day of operations - <i>Staff Manager</i> |
| Open Evening | | | | | |
| Tuesday, May 18, 2010 | | | | | |
| TIME | | ACTIVITY | | | |
| | SESSIONS | Crew Manager | Flight Plan Manager ACARS Manager Flight Explorer | Movement Manager Recovery Manager | Resource Management |
| 9:00 | 10:30 | Christmas in May. Bring your feature ideas for Crew Manager | Auto Alternate Design | Using the right technology | Managing on the move - <i>AirCentre Airport Mobile solutions</i> |
| 10:30 | 11:00 | Break | | | |
| 11:00 | 12:00 | Audits and Archives | Notam Automation Design | Get to know your community | What about my equipment - <i>GSE Planner</i> |
| 12:00 | 13:00 | Lunch | | | |
| 13:00 | 14:30 | Roster Optimizer - the new optimization solution | Airline enhancement proposals Carry Over from earlier design sessions | Put your innovative hats on - learn and design some smart new tools | Planning and managing gating requirements - <i>Gate Planner and New Gate Manager</i> |
| 14:30 | 15:00 | Break | | | |
| 15:00 | 17:00 | Customer Council Roundtable | RAIM Integration Design / AeroData Integration Design | Got Ideas? Share them with everyone! | Open sessions for focused discussions |
| Tuesday, May 18, 2010 | | | | | |
| 19:00 | 22:30 | Dinner | | | |