



Simplify and automate the rebooking process when passengers are affected by schedule irregularities

# Sabre Reaccommodation Manager

## Employing Timely, Effective Reaccommodation Solutions

Tick, tock. Tick, tock. Time seems to stand still for passengers who are inconvenienced during a disruption. Yet, it flies by while you evaluate the appropriate solutions to get them on their way again. An effective reaccommodation solution put in place promptly for each passenger can help you take control of the situation more quickly and confidently.

Time is money. And *Sabre® Reaccommodation Manager* provides reaccommodation solutions to meet customer needs and contractual obligations while minimizing the overall cost impact to your operations.

Using schedule-change and disrupted-flight information, *Reaccommodation Manager* evaluates each passenger's itinerary according to airline-defined criteria, prioritizing the passenger list based on calculated values such as frequent flyer status, fares paid and class of travel to create alternative itineraries.

Passengers can be rebooked and notified via an automated alerting process. In this manner, important customers are accommodated, customer loyalty increased and costs reduced.

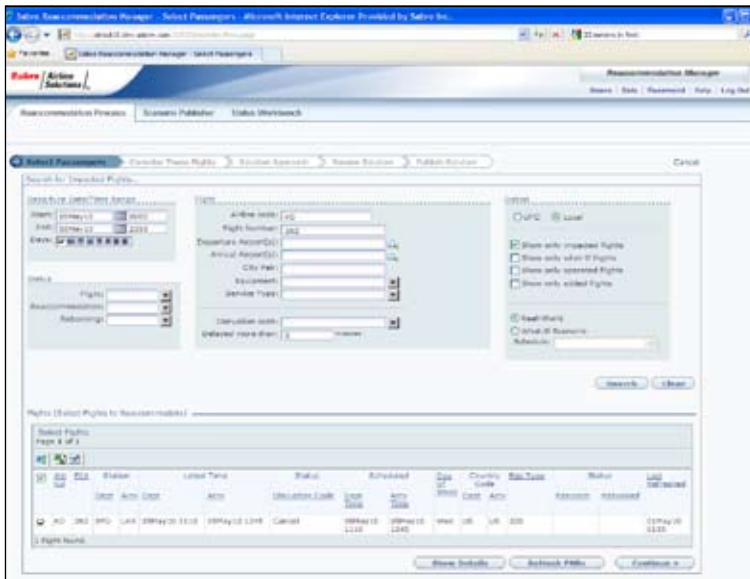


Figure 1 *Reaccommodation Manager* helps you better handle disrupted customers, while preserving customer loyalty and maximizing revenue retention.

## Features

- Generates revised O&D itineraries based on the passenger value to the airline and delivers them to passengers for verification and confirmation,
- Interfaces with an airline reservation system for PNR data and with the scheduling system for schedule data,
- Processes schedule changes via an automatic interface with your flight operations or reservation system,
- Handles day-of-operations passenger disruptions as well as those due to commercial schedule changes,
- Recommends alternate itineraries based on industry-standard minimum-connection times, with the ability to specify minor time tolerances based on the type of connection (international, domestic),
- Simulates potential schedule adjustments and disruptions ahead of the actual event and proactively generates alternate travel itineraries for impacted passengers.

## Benefits

**Protecting revenue and customer loyalty** You can promptly take care of your most important customers, preserving customer loyalty and protecting current and future revenue.

**Keeping costs in line** By automating the reaccommodation process and using optimized decision support, you can provide a complete solution that explicitly considers costs — from the point-of-flight cancellation through rebooking to passenger notification and response.

**Minimizing customer impact** Rebook impacted passengers so they can make it to their final destinations with as little disruption as possible.

**Using flexibility to your advantage** With various itineraries for consideration, you have the flexibility to appropriately reaccommodate all types of passengers including those with special needs, raising customer loyalty and strengthening your competitive advantage through better service.

## Our Unique Experience

At *Sabre Airline Solutions*<sup>®</sup>, our team of experts is ready to help power your progress by lowering your costs and generating more revenue for your airline. And with our comprehensive portfolio, you can market your experience, sell your product, serve your customers and operate efficiently across your entire airline.

Visit our Web site at  
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