



Reliable, fast check-in through full integration with reservations, ticketing, inventory and load management

SabreSonic Check-in

Put Your Best Foot Forward With The World's Most Used Solution

The airport is where your customers are most likely to meet your airline in person for the first time. Like any first impression, you want it to be exceptional. And you can do just that with *SabreSonic® Check-in*.

SabreSonic Check-in is the world's leading departure control system, consistently boarding more passengers than any other system while maintaining top system reliability. Give your check-in team the tools they need to exceed customers' expectations, building strong lasting relationships from day one throughout the years that follow with reliable, fast, comprehensive airport solutions.

Move Forward With Confidence

SabreSonic Check-in delivers leading departure control — passenger and aircraft — capabilities to facilitate efficient customer processing both on and off airport grounds. The options offered by our solution provide the most definitive airport automation and customer data solutions available in today's transportation industry. From check-in via the Web or mobile phone, to automated boarding control at the airport gate, your customers and your airline benefit from the most advanced technology to conduct airport functions in the most professional way possible.

SabreSonic Check-in can help your airline increase revenue through automated accurate collection of ancillary service fees supporting your merchandising strategy. Its streamlined workflow efficiently enables you to recognize your most valuable customers and allows you to tailor your services according to their needs.

SabreSonic Check-in has superior load management capabilities to generate automatic transfer of passenger and baggage data. This ensures the correct weight and balance distribution on the aircraft.

Figure 1 A Consistent Customer Experience At All Touchpoints



Benefits

Increases Revenue

Collection of ancillary fees has come to the forefront as an effective, economical way for airlines to increase revenue.

Automating the collection of fees means that you are no longer dependant on manual intervention by your check-in team. It becomes standard operating procedure, reducing and eliminating the human impulse to waive fees thus allowing them to go uncollected. What was once an exception — such as collection of excess or overweight baggage fees, standby fees and additional fees for any change in itinerary — becomes a mandatory, step-by-step automated process.

Additional revenue can also be gained through the use of self-service tools. Passengers who check in via the Web, a kiosk or mobile device can receive up-sell messages. And the revenue opportunities resulting from these marketing opportunities are remarkable.

Reduces Costs

Customers today expect the ability to check-in at an airport kiosk or online from their home, the office, a hotel or a cruise

ship, using mobile phones or PDAs. With the growth of self-service tools, check-in is becoming a less frequent airport experience. *SabreSonic Check-in* supports multiple check-in touchpoints that not only provide customers with options but also reduces airport-related staff and equipment costs — including tools that can simplify baggage check-in and handling.

By efficiently managing tasks through our industry-leading, user-friendly graphical interfaces or through self-service tools that previously required human intervention, staff-related productivity increases and costs can significantly be reduced. All this without sacrificing the customer experience.

Improves Customer Experience

No other check-in system in the world has accomplished what *SabreSonic Check-in* has — consistently boarding more passengers while maintaining industry-leading system reliability. In 2009, more than 287 million revenue passengers were checked in for their flights by *SabreSonic Check-in*.

The world's most used departure control solution, *SabreSonic Check-in* empowers customers with a greater freedom of choice regarding when, where and how to check-in for their flights. No matter where they check-in — Web, kiosk, mobile, agent — the customer has the ability to purchase additional products and services to enhance their flight experience.

Along with this flexibility, *SabreSonic Check-in* increases agent efficiency and improves the airport experience. By identifying your most valued customers, you can maximize satisfaction by providing the highest level of service — at the lowest possible cost.

Features

- Provides an industry-leading, user-friendly graphical interface that increases staff productivity and reduces training costs through more efficient work flows,
- Utilizes consistent customer data at all touchpoints — Web, mobile, kiosk, agent — ensuring a seamless customer experience,
- Complies with government security and industry mandates,
- Includes certifications for major common-use (CUTE) airport platforms as well as common-use self-service (CUSS/CUPPS) kiosk platforms,

- Supports our industry-compliant weight and balance solution,
- Supports the major, global airline alliances: **oneworld**, SkyTeam and Star Alliance,
- Provides support of merchandising strategy by offering up-sell opportunities and ensuring accurate revenue collection via all check-in touchpoints,
- Improves the customer experience by offering multiple check-in channels for convenience and tailored services based on preference, value and eligibility.

Our Unique Experience

At *Sabre Airline Solutions*®, our team of experts is ready to help power your progress by lowering your costs and generating more revenue for your airline. With our comprehensive portfolio, you can market your experience, sell your product, serve your customers and operate efficiently across your entire airline.

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