Total crew management and planning with advanced decision support for optimal crew utilization

A Complex Task
Managing crew seems simple and straightforward: make sure a complete legal crew is present and ready to operate each flight. But frequent equipment and weather disruptions, a tangle of legalities and fluctuating market demand add enormous complexity to the simple task. Airlines are also under pressure to control costs by optimizing crew utilization while still promoting a healthy work-life balance and maintaining high employee satisfaction.

Today, effective crew management requires a fundamentally different approach.

A Simple Solution
Sabre® AirCentre™ Crew Manager uses advanced business intelligence to minimize the complexity of crew management, delivering streamlined tools to better manage every phase of crew operations, from resource planning through day of operations — all with precise auditing capabilities.

Designed from extensive user research and tuned to best practices in crew operations worldwide, Crew Manager delivers unparalleled usability. Through its intuitive and highly visual user interface, crew controllers can quickly scan numerous crew schedules to identify patterns, evaluate trends and find opportunities. Real-time alerts keep controllers informed of conflicts and legality issues, while powerful optimization quickly identifies the best opportunities for resolving problems. Making required changes to
Crew operations will achieve significant increases in productivity through improved usability, faster decision making and more efficient workflows. Crew Manager lets all users spend less of their attention on software and concentrate more on the daily challenges of managing crew.

**Our Unique Expertise**

At Sabre Airline Solutions®, our team of experts is ready to help power your progress by lowering your costs and generating more revenue for your airline. And with our comprehensive portfolio, you can market your experience, sell your product, serve your customers and operate efficiently across your entire airline.

**Minimize risk** In addition to reducing the overall cost of crew operations, Crew Manager makes it easier to comply fully with government and industry regulations, preventing not only operational disruptions but also significant fines and penalties.

**Improve crew satisfaction** Crew Manager helps improve crew satisfaction through greater schedule control, fairness in rostering, crew self-service features and fewer avoidable schedule disruptions.

**Key Advantages**

*Improved visibility* The rich graphical user interface abstracts crew schedules and real-time flight data into information-dense displays that help controllers know exactly where to focus their attention.

*Better decision support* Powerful optimization engines support intelligent pairing, roster construction and disruption recovery, helping the entire crew operations team make better, cost-effective, crew-friendly decisions.

*Extensive configurability* The most configurable solution in the industry, Crew Manager enables airlines to self-manage their own rules, settings, even labels — with native support for multiple languages. It conforms to every airline’s rules and business processes, not the other way around.

**Proven Value**

Reduce operating costs By leveraging the full potential of Crew Manager intelligent crew optimization tools, airlines have achieved cost savings of up to 10 percent for crew operations.

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**Figure 1** Flight Alerts and Roster Editor work in tandem to give controllers a complete view of crew operations and a rapid response to changes.